

## Metropolis SPC Water Proof Flooring

### MAINTENANCE AND CARE LIMITED WARRANTY

Once the floor has been installed, vacuum or use a dust mop to clear the floor of any loose dirt or residual dust or debris. The floor can be wiped with neutral pH cleaners or water. Furniture should have felt pads attached to the feet to avoid scratching the floor. Heavy appliances or furniture should sit on non-staining large surface flooring protectors. When furniture has castors or wheels on the feet, they must be suitable for resilient floors, large surface non-staining, and swivel easily. Do not use ball-type castors because they can damage the floor. Office chairs with castor wheels should be equipped with wide, rubber castors and protective mats under the chairs. Protective mats should be non-staining as rubber mats may discolor the floor. All furniture pieces should have floor protectors under them. Walk-off mats should be used in entrances to help prevent dirt from being carried onto the floor. The product should never be exposed to temperatures exceeding 180 degrees. Avoid exposure to long periods of direct sunlight. Blinds or drapes should be closed during peak daylight. Exposure to excessive heat and light can thermally degrade or change in discoloration. Regularly sweep or vacuum the floor to remove dirt and dust. Do not use a vacuum with a beater bar to vacuum the floor as this can cause floor scratches. Do not use hard bottomed electric brooms without padding as they can scratch the floor we do not recommend the use of any type of **steam cleaner** on our floors. The concern with these types of cleaners is that they generate too much moisture and heat. If adhesive was used the resulting moisture and heat can be enough to break down the adhesive. Peaked and swelled edges occur with steam cleaners.

If pet urine contacts the floor, it should be cleaned in a timely manner. If the floor is not cleaned and the urine removed, it may dull the finish. Liquid spills and any wet areas should also be cleaned in a timely manner. The floor can be damp mopped with clean warm water and a dilute floor cleaner as needed. Do not use harsh cleaners or chemicals, abrasive scrubbing pads, abrasive tools, or abrasive cleaners as they can scratch the floor. Do not use detergents and do not use floor shining products types on the floor. Petroleum-based products can stain the surface of your vinyl floor. These include materials like asphalt driveway sealer and engine motor oil, among others. All of the above complaints that are determined to be from a consumer misuse of products will be denied.